Loan Guarantee Program - EHBs Lender Portal Support

ⓘ This Help page is for Lenders, that support the Health Center Program awardees, applying for HRSA's Loan Guarantee Program (LGP).

Loan Guarantee Program Overview

The Health Resources and Services Administration (HRSA) Health Center Facility Loan Guarantee Program (LGP) supports loans to eligible Health Center Program awardees for the construction /expansion, alteration/renovation and modernization of health center medical facilities.

Lender Portal Quick Reference Guide

Select below for the help document on how to navigate the Lender Portal.

- Lender Portal Quick Reference Guide

Important: Personally Identifiable Information (PII)

When uploading documents into the Lender Portal, Lenders should exclude or redact any sensitive Personally Identifiable Information (PII) prior to uploading documents.

See below examples of sensitive and non-sensitive PII:

- Sensitive PII includes:
  - If stand-alone: alien registration number, biometric identifiers, driver's license or state ID, financial account number, passport number, social security number, truncated SSNs, Taxpayer ID, Military ID, and Personal Health Information (PHI)
  - If Linkable to Non-Sensitive PII: account passwords, citizenship or immigration status, criminal history, date of birth, ethnic or religious affiliation, medical information, mother's maiden name, place of birth, sexual orientation
- Non-Sensitive PII includes:
  - Name, email (work/personal), home address (work/home), performance plans (sans ratings), phone number (work/home), position descriptions

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